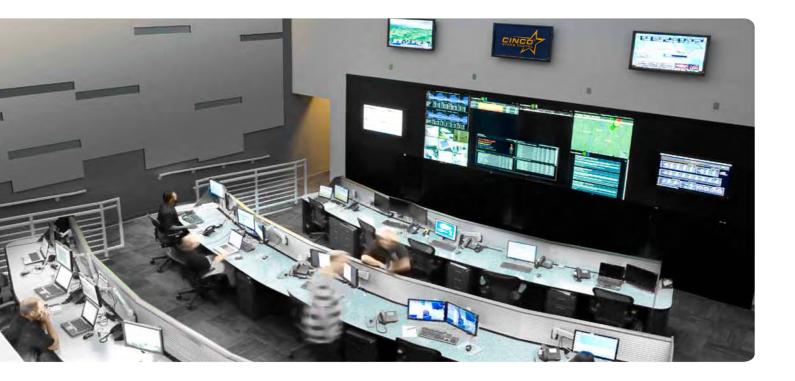
data. voice. network. cloud. Solutions Made Simple<sup>TM</sup>



# On the most critical of missions. Yours.





## When failure is not an option.

Let's face it – IT is the lifeblood of your business. Big or small, global or local – your business relies on IT. And if it's not there, you're out of business. It's that simple. And that complicated.

Your mission-critical applications, eCommerce platform, back office systems, Software as a Service (SaaS) applications, Exchange servers and more. If there's even a blip in connectivity, you lose time, productivity, data and revenue.

# Always on.

At CINCO STARS Hosted Solutions, we're all about uptime. 100% uptime, at that. We understand the technologies that keep your company running. Better still, we understand the business drivers behind your need for them. For nearly a decade, we've provided industry-leading laaS solutions to companies nationwide, ranging from start-ups to Fortune 100 enterprises. We live and breathe IT, with an army of experts and strategically placed data centers working for you with unmatched technical expertise and proven reliability. Every second. Every minute. Every hour of every day.



## The rules have changed.

**SSAE 16. HIPAA. SOX. EMR / EHR. PCI DSS.** Where some see acronyms, you see headaches. The rules of governance, regulation and compliance seemingly change almost daily, and the pressure to keep your networks and the information contained on them in compliance never ends. Companies are under more scrutiny than ever before. Add to that the stress of reducing budgets as you struggle to remain ahead of your competitors...and you have the most challenging business climate you've ever seen.

Sure, you can try to solve it all yourself. But at what cost? What commitment? And at what loss of strategic focus as you devote resources and mindshare to address tactical challenges?

CINCO STARS Hosted Solutions understands that transformation demands consistently agile solutions. That's why we've designed a unique approach to Infrastructure as a Service (laaS) to help you focus on your core business. With multiple state-of-the-art, SSAE 16 data centers, we deliver cloud solutions and a complete

menu of managed services specifically tailored for organizations like yours — disaster recovery, network services, OS management, applications management, information security, data protection and far more.

All quickly delivered with state-of-the-art reliability, at a fraction of the cost and time it would take you to do it yourself. Allowing you to sleep at night, knowing that what's supposed to be there...is there.

At CINCO STARS Hosted Solutions, we know that transformation demands consistently agile solutions.



## Smart solutions. Personalized service.





You need more than space and racks in a data center. With CINCO STARS Hosted Solutions' personalized approach, you'll get an invaluable combination of business acumen and technical expertise together with an uncommon level of flexibility.

It starts with our team of expert engineers and solution architects, who'll work with you to customize a solution to meet your company's specific requirements, using industry-leading technology from companies like VMware, HP, EMC, NetApp, VCE, Cisco and more.

1,000 companies rely on CINCO STARS Hosted Solutions to protect their mission-critical infrastructure and data

Once your system is up and running, we deliver three tiers of support personnel who know and work with you, monitoring your environment and ensuring that your company's IT infrastructure is protected.

Our personalized approach is the reason more than one thousand companies rely on CINCO STARS Hosted Solutions to protect their mission-critical infrastructure and data. Yes, we deliver service. But we also deliver peace of mind. It's a great combination.

# Offerings

#### **Cloud Services**

CINCO STARS Hosted Solutions has partnered with market leaders like VMware, EMC, NetApp, VCE, Cisco, F5 and Juniper to deliver an enterpriseclass solution built on the industry's most robust, scalable, fully redundant architecture. The result is unmatched performance and availability with 99.99% SLAs, delivered in a fraction of the time and at a fraction of the cost it would take for you to do it yourself. We'll configure the cloud to meet your specific needs – public, private or a hybrid option.

#### **Managed Services**

We offer a comprehensive suite of managed services, including enterprise storage solutions, networking, OS management, security, application management, database services, compliance and more. 80% of our staff are technical professionals and they share one objective: keeping your business running, consistently and securely.

#### **Disaster Recovery as a Service**

When disaster strikes, you want to be back up and running as quickly as possible; minutes count. CINCO STARS's Disaster Recovery as a Service (DRaaS) delivers a full disaster recovery infrastructure, providing a fully-managed restoration of your servers to our cloud environment. You gain the benefits of replication and managed recovery, and it costs far less than if you do it yourself. Big companies have been able to do this for years. Now, you can do it too, and we've already done all the heavy lifting.

#### **Dedicated Server**

Take the hassle and cost out of your infrastructure. We'll procure and finance the equipment for you, keeping your capital expenditures to a minimum. We'll handle as much or as little as you'd like – including things like administration, proactive hardware monitoring and sparing. All backed by industry-leading SLAs.

#### Colocation

When it comes to protecting your IT infrastructure and applications, you can't afford to take chances. Our enterprise-class, SSAE 16 SOC 1 Type II data centers feature the redundancy and reliability you need to ensure that there's never an issue.





### The CINCO STARS Hosted Solutions Difference

#### -----> Proven track record

- More than a decade of experience supporting leading companies
- 80+% of customers host production-level environments with us

#### -----> Unmatched technical expertise

- Extensive experience deploying complex solutions
- Short time to production
- Application management expertise in house—Oracle, SQL, WebSphere, WebLogic, JBOSS
- SSAE 16, PCI, SOX, HIPAA expertise

#### 

- Ability to integrate with your existing environment, serving as an extension of an internal IT team
- Experience managing dedicated, cloud, managed, colocation and hybrid environments
- Wide range of services enables us to grow with you as your needs evolve

#### PUT THE CINCO STARS HOSTED SOLUTIONS DIFFERENCE TO WORK FOR YOU

Visit us today to learn about how we can help to drive performance and reduce cost for your company. WWW.CINCOSTARS.COM 855.523.5500

